COMMONWEALTH OF KENTUCKY

BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

DETARIFFING BILLING AND COLLECTION SERVICES

ADMINISTRATIVE CASE NO. 306

ORDER

In 1991 the Commission established end-user billing requirements for local

exchange carriers ("LECs") in this proceeding. Due to changes in telecommunications

regulations and technology, the Commission will revisit those requirements.

This day, in Case No. 2002-00310, the Commission establishes a new

administrative proceeding to examine customer billing requirements for all

telecommunications carriers rendering end-user bills. Because this proceeding was

conducted prior to key alterations in telecommunications technology and regulation, and

because the Commission intends to consider other billing issues that are not at issue

herein, a new proceeding is established. Accordingly, the Commission finds that

procedures established in this case may be altered by the investigation to be conducted

in Case No. 2002-00310 and this docket is hereby closed.

BE IT SO ORDERED.

Done at Frankfort, Kentucky, this 26th day of August, 2002.

By the Commission

ATTEST:

Executive Director